



Universiteit Utrecht

**Hints and feedback  
in  
learning environments for algebra  
technology for following and helping students**

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Computer Science

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Open Universiteit  
[www.ou.nl](http://www.ou.nl)



- ▶ There are **many** learning environments for algebra
- ▶ **Learning by doing**: learning environments for algebra typically offer a wide variety of interactive exercises
- ▶ **Learning through feedback**: feedback services are often delegated to external tools, such as computer algebra systems, or **domain reasoners**
- ▶ A domain reasoner offers the possibility to:
  - **generate** steps
  - **analyse** steps





Digitale Wiskunde Omgeving

http://www.fi.uu.nl/dwo/gr/frameset.html

Google Maps YouTube Wikipedia NS Buienradar Trouw dub StatCounter Facebook Johan Jeuring Google+

Ontwikkelgroep dwo Bastiaan Heeren

Opdracht >> G&R Test IDEAS (intern) Uitloggen

### vac\_H1\_10\_ideas\_quadratic

Bereken exact de oplossingen.

[Bekijk voorbeeld.](#)

$\frac{1}{2}x^2 + 4 = 6$

$x^2 + 20 = 9x$

$x^2 - 9x + 20 = 0$

$(x-5)(x+4) = 0$

Tip: drieterm ontbinden  
 $x^2 - 9x + 20 = 0$   
wordt dan:  
 $(x-4)(x-5) = 0$

5 van 6 | score: 0 totaal: 0

Opnieuw < 1 2 3 4 5 6 >

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Ideas Exercises collection – MathBridge

system.math-bridge.org/mathbridge/#IdeasExercises/5/

**Beta**  
MATH-BRIDGE  
EDUCATION SOLUTION

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**Ideas Exercises collection**

Learning Material **Exercise x**

**Solving quadratic equations**

Solve the quadratic equation  $4 \cdot (10 - x^2) = -2 \cdot x \cdot (2 \cdot x + 10)$

**i** The correct solution is :

1	$2 \cdot (10 - x^2) = -x \cdot (2 \cdot x + 10)$
2	$20 - 2 \cdot x^2 = -2 \cdot x^2 - 10 \cdot x$
3	$20 = -10 \cdot x$
4	$-2 = x$
5	$x = -2$

**i** Your exercise is over, please close the tab.





OU Exercise Assistant On-line - Mozilla Firefox

Bestand Bewerken Beeld Geschiedenis Bladvijzers Extra Help

OU Exercise Assistant On-line

OpenUniversiteitNederland  
**EXERCISE ASSISTANT ONLINE**

New exercise Easy Normal **Difficult** Rewrite rules About

### Exercise

$\neg((q \rightarrow r) \wedge (r \rightarrow p))$

### Working area: rewrite and submit

$\neg(\neg q \vee r) \wedge \neg(\neg r \vee p)$

Back Ready Submit

Hint Step Auto step Worked-out exercise

Short-keys

'=' key	↔
'r' key	→
'a' key	∧
'o' key	∨
'.' key	¬

Keyboard

¬	∨	∧	→	↔
T	F	(	)	
p	q	r	s	

### Feedback

You rewrote  $\neg((\neg q \vee r) \wedge (\neg r \vee p))$  into  $\neg(\neg q \vee r) \wedge \neg(\neg r \vee p)$ . This is incorrect. Did you try to apply DeMorgan? Make sure that you replace AND by OR. Press the Back button and try again. You may ask for a hint.

Last message only

### Derivation

$\neg((q \rightarrow r) \wedge (r \rightarrow p))$   
 $\Leftrightarrow \neg(\neg q \vee r) \wedge \neg(r \rightarrow p)$   
 $\Leftrightarrow \neg(\neg q \vee r) \wedge (\neg r \vee p)$





Our domain reasoners offer several **feedback services**:

- ▶ Diagnosis of a step by a user
- ▶ Hint on how to continue
- ▶ Worked-out solution
- ▶ Report common mistake (buggy rule)
- ▶ Check finished

This talk:

- ▶ How do we provide feedback services?
- ▶ What are the important concepts that play a role?





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4. Views
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6. Related work
7. Future work and conclusions



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A domain reasoner offers the possibility to:

- ▶ generate steps
- ▶ analyse steps

We generate steps to

- ▶ give one or more hints on how to take a next step
- ▶ show a worked-out solution

We analyse steps to

- ▶ determine the correctness of a step
- ▶ detect applications of buggy rules
- ▶ check if an exercise is finished



Our feedback services are available via the web, as **web services**.

For example, a learning environment can ask our domain reasoners to get the first step in solving the linear equation

$$5 \cdot (x - 1) = \frac{x - 1}{2}$$

The tool responds with: remove the division by multiplying with 2. (All in XML.)



The documentation on

<http://ideas.cs.uu.nl/docs/latest/exercises.html>

shows the details:

- ▶ Services, for example `onfirst`
- ▶ Exercises, for example `algebra.equations.linear`
- ▶ Rules, for example
  - good: `algebra.equations.linear.remove-div`
  - buggy: `algebra.equations.buggy.minus-minus`
- ▶ Examples, see page



The following learning environments use our feedback services:

- ▶ The Digital Mathematical Environment from the Freudenthal Institute  
> 100.000 hits
- ▶ Math-Bridge (based on ActiveMath)  
> 50.000 hits, but partly untraceable: local installations of our services
- ▶ Mathdox  
Couple of thousands hits
- ▶ Our own tutor for logic  
> 10.000 hits



We have the following requirements for our feedback services, and hence our domain reasoners:

- ▶ they can **automatically diagnose** student interactions
- ▶ they satisfy the **cognitive fidelity** principle
- ▶ their components are
  - **observable**
  - **adaptable**
  - **composable**

Furthermore, to make the code-base manageable:

- ▶ they are **generic**





## 1. Rewrite rules

- Specify how terms can be manipulated
- Can represent common misconceptions ('buggy rules')

## 2. Views and canonical forms

- For recognizing forms and defining notational conventions
- Missing link between rules and strategies
- Examples:  $ax^2 + bx + c = 0$ ;  $3\frac{1}{2}$ ;  $e_1 + e_2 + \dots + e_n$

## 3. Rewrite strategies

- Guide the process of applying rewrite rules
- Use a strategy language, similar to tactic languages (theorem proving), CFG's, and parser combinator libraries



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- ▶ `distr-times` rewrite rule for mathematical expressions:

$$a \cdot (b + c) \Rightarrow a \cdot b + a \cdot c$$

- ▶ Exercise: solve  $3 \cdot (4 \cdot x - 1) + 3 = 7 \cdot x - 14$



- ▶ `distr-times` rewrite rule for mathematical expressions:

$$a \cdot (b + c) \Rightarrow a \cdot b + a \cdot c$$

- ▶ Exercise: solve  $3 \cdot (4 \cdot x - 1) + 3 = 7 \cdot x - 14$

$$3 \cdot (4 \cdot x - 1) + 3 = 7 \cdot x - 14$$

$$\Rightarrow \{ \text{distr-times} \}$$

$$12 \cdot x = 7 \cdot x - 14$$

$$\Rightarrow \{ \text{var-left, parameter} = 7 \cdot x \}$$

$$5 \cdot x = -14$$

$$\Rightarrow \{ \text{times, parameter} = \frac{1}{5} \}$$

$$x = -14 / 5$$



- ▶ A rule can be **applied** by a domain reasoner:

$$3 \cdot (x + 4) \Rightarrow 3 \cdot x + 3 \cdot 4$$

to give a hint or to show a worked-out solution

- ▶ and a domain reasoner can **analyse** a student submission to detect the application of a rule:

$3 \cdot x + 3 \cdot 4$  OK with previous expression  $3 \cdot (x + 4)$ ?

Apply `distr-times` (and other rules allowed in this expression) to the previous expression and compare the result





- ▶ Some rules need extra information, such as:  
var-left, parameter =  $7 \cdot x$   
times, parameter =  $\frac{1}{5}$   
...
- ▶ This information is used to give feedback to students, for example when they ask for a hint
- ▶ It is computed within the rule
- ▶ What do we do when recognizing a different parameter?

$$12 \cdot x \equiv 7 \cdot x - 14 \Rightarrow 6 \cdot x \equiv x - 14$$





- ▶ Parametrized rules are rules that contain free meta-variables:

$$\forall c : a = b \Rightarrow a + c = b + c$$

These are not proper rewrite rules anymore

- ▶ A parametrized rule can only be applied when **instantiated** with a particular expression for  $c$
- ▶ We can often construct an **analyser** that recognizes the application of a parametrized rule in a student submission



Buggy rules capture common errors of students:

$$(a + b)^2 \Rightarrow a^2 + b^2$$

$$\frac{a}{b} + \frac{c}{d} \Rightarrow \frac{a+c}{b+d}$$

$$\forall c : a = b \Rightarrow a + c = b - c$$

- ▶ Each class of exercises has a number of buggy rules attached
- ▶ Buggy rules are tried whenever a student submission is incorrect
- ▶ Based on teachers' experience
- ▶ Can be overdone (Hennecke's thesis gives 350 buggy rules for the fraction domain)



Minor rules are rules without a visual effect, used to perform tasks such as:

- ▶ moving down into a term
- ▶ updating an environment, for example with the ‘nice’ factors found in a quadratic equation
- ▶ automatic simplification, such as replacing  $x + 0$  by  $x$
- ▶ keeping track of where we are in the solution to the exercise, for example: at form  $ax^2 + bx + c = 0$ , apply the quadratic formula

Minor rules play an important role when implementing the ‘gestalt view’ related rules that analyse the current form of the expression to determine which next step to take.





- ▶ Often, many rules are applicable to an expression
- ▶ A student may apply any of the applicable rules, but which rule do we show when giving a hint?
- ▶ Which rule to show when:

$$5 \cdot (x - 1) = \frac{x - 1}{2}$$





- ▶ Often, many rules are applicable to an expression
- ▶ A student may apply any of the applicable rules, but which rule do we show when giving a hint?
- ▶ Which rule to show when:

$$5 \cdot (x - 1) = \frac{x - 1}{2}$$

- ▶ We **order** rules to select the most relevant rule
- ▶ To solve linear equations, we could use

*ruleOrdering = [removeDivision, flipEquation, times]*





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# What does a step look like?

§4

But wait:

$$3 \cdot (4 \cdot x - 1) + 3 = 7 \cdot x - 14 \Rightarrow 12 \cdot x = 7 \cdot x - 14?$$

You are doing much more in this step!



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But wait:

$$3 \cdot (4 \cdot x - 1) + 3 = 7 \cdot x - 14 \Rightarrow 12 \cdot x = 7 \cdot x - 14?$$

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$$3 \cdot (4 \cdot x - 1) + 3$$



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$$\begin{aligned} & 3 \cdot (4 \cdot x - 1) + 3 \\ \Rightarrow & (3 \cdot 4 \cdot x - 3 \cdot 1) + 3 \end{aligned}$$



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You are doing much more in this step!



$$\begin{aligned} & 3 \cdot (4 \cdot x - 1) + 3 \\ \Rightarrow & (3 \cdot 4 \cdot x - 3 \cdot 1) + 3 \\ \Rightarrow & (12 \cdot x - 3 \cdot 1) + 3 \\ \Rightarrow & (12 \cdot x - 3) + 3 \\ \Rightarrow & (12 \cdot x + (-3)) + 3 \\ \Rightarrow & 12 \cdot x + (-3 + 3) \\ \Rightarrow & 12 \cdot x + 0 \end{aligned}$$



# What does a step look like?

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$$3 \cdot (4 \cdot x - 1) + 3 = 7 \cdot x - 14 \Rightarrow 12 \cdot x = 7 \cdot x - 14?$$

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$$\begin{aligned} & 3 \cdot (4 \cdot x - 1) + 3 \\ \Rightarrow & (3 \cdot 4 \cdot x - 3 \cdot 1) + 3 \\ \Rightarrow & (12 \cdot x - 3 \cdot 1) + 3 \\ \Rightarrow & (12 \cdot x - 3) + 3 \\ \Rightarrow & (12 \cdot x + (-3)) + 3 \\ \Rightarrow & 12 \cdot x + (-3 + 3) \\ \Rightarrow & 12 \cdot x + 0 \\ \Rightarrow & 12 \cdot x \end{aligned}$$



- ▶ **Economy of rules:** I want to describe

$$a \cdot (b + c) \Rightarrow a \cdot b + a \cdot c$$

but preferably not also:

$$a \cdot (b - c) \Rightarrow a \cdot b - a \cdot c$$

$$-a \cdot (b + c) \Rightarrow -a \cdot b - a \cdot c$$

- ▶ **Canonical forms:**  $a + (-b)$  should be presented as  $a - b$
- ▶ **Granularity:** users at different levels need different granularity of rules
- ▶ **Recognizing user steps:** when showing steps to users, we want to apply some simplifications automatically. When recognising steps, however, such simplifications are not obligatory



A **view** views an expression in a particular format:

- ▶ a **match** function returns an equivalent value in a different format, for example:

$$\begin{aligned} \text{match plusView } (a - b) &\Rightarrow a + (-b) \\ \text{match plusView } (-(a + b)) &\Rightarrow -a + -b \end{aligned}$$

- ▶ a **build** function to return to the original domain, for example:

$$\begin{aligned} &3 \cdot (4 \cdot x - 1) \\ \Rightarrow &\{ \text{match plusView on } 4 \cdot x - 1 \} \\ &3 \cdot (4 \cdot x + (-1)) \\ \Rightarrow &\{ \text{distribute } \cdot \text{ over } + \} \\ &3 \cdot 4 \cdot x + 3 \cdot (-1) \\ \Rightarrow &\{ \text{simplify using } \textit{rationalView} \} \\ &12 \cdot x - 3 \end{aligned}$$





- ▶ Many rules use one or more views for matching on the left-hand side
- ▶ Many rules use one or more views to clean up a result expression after rewriting
- ▶ Views and parametrized rules solve the problem of making all steps in solving an exercise explicit





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- ▶ Naive strategy:  
Apply rewrite rules exhaustively until solved



▶ Naive strategy:

Apply rewrite rules exhaustively until solved

▶ Algorithmic strategy:

(1) Write the equation in the form  $ax^2 + bx + c = 0$

(2) Solve using the quadratic formula





▶ **Naive strategy:**

Apply rewrite rules exhaustively until solved

▶ **Algorithmic strategy:**

(1) Write the equation in the form  $ax^2 + bx + c = 0$

(2) Solve using the quadratic formula

▶ **Expert ('Gestalt view') strategy:**

(1) Inspect the form of the equation

(2) Possibly rewrite the equation into a nice form

(3) Based on the form of the equation, use the appropriate substrategy:

(3a) In case no linear term: take square root

(3b) In case no constant term: factorise and solve

(3c) In case nice factors: factorise and solve

(3d) Use quadratic formula



We need the following concepts for specifying a strategy:

- ▶ apply a basic rewrite rule, ("*· distributes over +*")
- ▶ sequence ("*first ... then ...*")  $s \langle \star \rangle t$
- ▶ choice ("*use one of the substrategies for ...*")  $s \langle \vee \rangle t$
- ▶ unit elements *succeed*, *fail*
- ▶ labels *label*  $\ell$   $s$
- ▶ recursion *fix*  $f$
- ▶ apply exhaustively ("*repeat ... as long as possible*") *repeat*
- ▶ traversals ("*apply ... top down*") *topDown*



*quadraticStrategyG* =

```
label "Quadratic Equation Strategy" $ repeatS $  
  -- Relaxed strategy: even if there are "nice" factors,  
  -- allow use of quadratic formula  
somewhere (generalForm <> generalABCForm)  
  > somewhere zeroForm  
  > somewhere constantForm  
  > simplifyForm  
  > topForm
```

**where**

--  $ax^2 + bx + c == 0$ , without quadratic formula

*generalForm* = *label* "general form" ...

*generalABCForm* = ...

...



- ▶ Use **rewrite strategies** for exercises
- ▶ A strategy describes valid sequences of rules
- ▶ View a strategy specification as a **context-free grammar**
- ▶ Track intermediate steps by means of **parsing**



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Feedback service	Parsing problem
finished	is the empty sentence ( $\epsilon$ ) accepted?
provide hint	compute the “first set”
worked-out solution	construct a sentence
diagnosis	try to recognize the rewrite rule that was used, and parse this rule as the next symbol of the input





*Many approaches to plan recognition transform it into a parsing problem. A grammar specifies how plans are decomposed into actions and sub-actions, and a particular sequence of observations is regarded as a sentence to be parsed with respect to this grammar.*

From: Formal Approaches to Student Modelling, John Self, 1994.



A strategy language should be generic, support the automatic calculation of feedback, satisfy the cognitive fidelity principle, and be observable, adaptable, and composable.

Our contribution is:

- ▶ Observability of strategies, which makes it possible to
  - communicate a strategy
  - verify a strategy
  - adapt a strategy
- ▶ Compositionality of strategies, which makes it easier to combine and reuse strategies





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Computer algebra systems (CASs) are almost useless for interactive exercises.

- ▶ A CAS can calculate a final answer, and use that to check correctness of a step
- ▶ A CAS has no clue about intermediate steps
- ▶ It is hard to determine if an expression is a solution:  
*factor* ( $x^2 - 6x + 9$ ) gives  $(x - 3)^2$ , but what about

$$(3 - x)^2$$

$$(x - 3)(x - 3)$$

$$(3 - x)(3 - x)$$

$$9 \cdot \left(1 - \frac{x}{3}\right)^2$$

- ▶ A domain reasoner can be viewed as an idiosyncratic CAS



Specifying feedback per exercise is infeasible:

- ▶ **authoring size**: each exercise has to be extended with all feedback possibilities: can easily blow up every exercise by a factor of 10 to 20. Generation might help here.
- ▶ **maintenance**: strategies are regularly extended or adapted. If strategies and feedback are encoded in exercises you get a maintenance nightmare
- ▶ **adaptivity**: 'my students can solve a linear equation in a single step'...
- ▶ **student model**: there needs to be central control on feedback to be able to report on student progress





Carnegie learning: Algebra Cognitive tutor

- ▶ Advanced, commercial tool, widely used in the US



Superconnie

- ▶ Advanced set of tools for editing maths and interactive exercises



Mathpert

- ▶ Applying rewrite rules to (sub)expressions. No free editing

None of these use observable, compositional rewrite strategies.





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- ▶ Existing tools with **student models**:



- ▶ Student models are rather coarse, and say nothing about particular misconceptions
- ▶ Our domain reasoner gets very detailed information about student interactions: develop a student model based on these interactions
- ▶ Use this student model to make students work on particular misconceptions





- ▶ **Automatic assessment** is applied standard in multiple choice questions, and sometimes also based on final answers using a CAS.
- ▶ On paper, teachers correct **derivations**
- ▶ We have performed automatic assessment in the programming domain. True positives: 89%
- ▶ For mathematics this is promising too: filter out correct solutions and solutions with common errors to focus on real problems



- ▶ Students are different





- ▶ Students are different
- ▶ Teachers are different





- ▶ Students are different
- ▶ Teachers are different
- ▶ How can we best support **adaptation** of our strategies, both based on student model, and based on teacher requirements?





- ▶ We have developed a framework based on rewrite rules, views, and strategies, which can be used to relatively easily develop domain reasoners
- ▶ Our domain reasoners are used by quite a few learning environments for mathematics, such as the Freudenthal Institute's DWO
- ▶ By making algebraic procedural knowledge explicit in open-source software, we think we can make big steps forward in helping a student learn algebra

## More info

- ▶ <http://ideas.cs.uu.nl/>
- ▶ [J.T.Jeuring@uu.nl](mailto:J.T.Jeuring@uu.nl)

